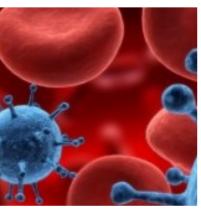
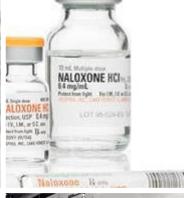
ALBERTA COMMUNITY CCH COUNCIL ON HIV





















Through a social justice lens ACCH supports community based responses to HIV, Sexually Transmitted and Blood Borne Infections and Sexual Health via advocacy, harm reduction, education and health promotion.



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What is ACCH?

The Alberta Community Council on HIV is a non-profit, provincial member driven network of regionally based organizations. ACCH and its members have a collective responsibility to HIV and related issues and its outcomes at the provincial and local level. Through a social justice lens ACCH supports community-based responses to HIV, Sexually Transmitted and Blood Borne Infections, Sexual Health via advocacy, harm reduction, education, skills building training and health promotion.

Our Mission

ACCH provides provincial leadership through its collective voice to bring about social change with respect to the human and social impacts of HIV and related issues.

Our Vision

Our collective action will improve systems pertaining to HIV and related issues and enhance the lives of Albertans.

What Does ACCH Do?

The Alberta Community Council on HIV supports community-based responses and provides provincial leadership through collective action and a unified voice. The ACCH provides capacity building opportunities, policy research, advocacy and coordination. ACCH takes the lead in the following areas in HIV and related issues

- Undertaking initiatives that are provincial in scope and benefit from the collective voice
- Providing leadership in identifying issues, policy input and research at provincial and federal levels• Identifying systemic barriers and developing initiatives to address them
- Building relationships with provincial and federal leaders to elevate awareness and influence policy and resource allocation
- Identifying ways at the provincial level in which people at risk and those living with HIV and related issues can achieve greater involvement, or more meaningful involvement, in decisions affecting their lives
- Identifying ways at the provincial and federal level for the expansion of harm reduction services; including education, overdose prevention, reduction of the stigmas, safe consumption sites and access to quality healthcare
- Providing services that can benefit from provincial economies of scale
- Provides stewardship of funds for member organizations.



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Message from the Board Chair

Over the past year the Alberta Community Council on HIV (ACCH) continued forward with its strategic planning priorities strengthening the systems and operations to increase capacity as a provincial voice, provide benefits to its members, and increase the profile of our collective work.

In working with the ACCH membership, government partners and stakeholders, the ACCH responded to the need for additional funding for Harm Reduction training and supplies, safe consumption sites and to support a harm reduction approach to illicit drug use and help develop a federal exemption application. ACCH also continued marking parthways with our government partners around the provincial funding needs of our membership organizations to address HIV and other related issues.

With the Community- Based Take Home Naloxone program (CBTHN), the ACCH now supports eight of its membership organizations in the delivery of a Take Home Naloxone program. Since this start of this program, the numbers of naloxone kits and reported reversals have consistently increased from month to month and Alberta continues to experience high numbers of overdoses and deaths associated with the illicit use of opioids. Collectively, over 6,200 naloxone kits were distributed last year - an increase from last year of over 4000 naloxone kits distributed. The ACCH will continue to facilitate the valued CBTHN project across Alberta with excepted enhancements to the project commencing in the fall of 2017.

The ACCH was pleased to support the continued development of the Aboriginal Strategy and the work of the Positive Voices Caucus. Community engagement was increased and appropriate strategies continue to be developed with caucuses that brought in disproportionately impacted communities of which individuals were clearly heard and needs assessed. Currently, the primary focus of building strong foundations continues so that each caucus can move upward and outward from a position of strength and readiness.

We are excited about these important pieces to strengthen our collective voice plus the development of communication strategies and policy and procedures frameworks which identifies listening, learning and educating to be a future success of the ACCH. The demonstrations of these acts were highly visible within the ACCH Skills Building Conference where ally relationships with Indigenous Agencies were enhanced and opportunities created for Indigenous people to receive culturally relevant services and access to cultural support in the field of HIV, HCV, STBBI's and Sexual Health.

As the ACCH progresses forward, the visual identities online for all facets have been re-developed and collectively presented to heighten strategic search engine optimization analytics and offer a distinct and transparent plus educational platforms for users, members, stakeholders and the public at large to enhance their needs and how the ACCH can help through a social justice lens supporting community based responses to HIV, Sexually Transmitted and Blood Borne Infections, Sexual Health via advocacy, harm reduction, education, skills building training and health promotion.

On behalf of the ACCH Board of Directors, we would like to thank our funders who are partners in supporting in the services of our organization in meeting the needs of our membership, which include Alberta Health and the Public Health Agency of Canada.

We are very fortunate to have a team of people; including the Board of Directors, the ACCH staff and each member who are dedicated to the mission, vision and values of the ACCH. I would like to thank you all for your ongoing commitment and guidance provided to ensure we are a sound and accountable organization.

Stacey Bourque Chair



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ACCH Board

Chair Stacey Bourque, ARCHES

Past Chair Shelley Williams, HIV Edmonton

Vice-Chair Leslie Hill, HIV Community Link

Treasurer/Secretary
Lori Phillips, HIV West Yellowhead

DirectorFloyd Visser, The Sharp Foundation

DirectorMelissa Byers, HIV North Society

Committee / Caucus Chairs

Aboriginal Strategy CommitteeChair, Dylan Richards

Positive Voices Caucus Chair, Paul Gabrielson

Harm Reduction Committee Chair, Claire O'Gorman

ACCH Staff

Executive DirectorCeleste Hayward

Project and Finance Coordinator Tammy Pfeiffer

Communications and Community Engagement Coordinator
Don Stannard

Positive Voices Coordinator Brook Biggin

Aboriginal Provincial Communities Coordinator Tina Martin

Alberta Community HIV Fund Steward Kim McLeod



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ACCH Members

AAWEAR

Tammy McCorkell, Provincial Coordinator www.aawear.org

Alpha House

Kathy Christiansen, Executive Director www.alphahousecalgary.com

ARCHES

Stacey Bourque, Executive Director www.lethbridgearches.com

Calgary Sexual Health Centre

Pam Krause, Executive Director www.calgarysexualhealth.ca

HIV Community Link

Leslie Hill, Executive Director www.hivcl.org

HIV Edmonton

Shelley Williams, Executive Director www.hivedmonton.com

HIV North Society

Melissa Byers, Executive Director www.hivnorth.org

HIV West Yellowhead

Lori Phillips, Executive Director www.hivwestyellowheard.com

Living Positive

Curtis Branston, Executive Director www.living-positive.net

Safeworks

Clair O'Gorman, Coordinator www.albertahealthservices.ca

Shining Mountain Living Community Services

Raye St. Denys, Executive Director www.shiningmountainslcs.ca

Streetworks

Marliss Taylor, Team Manager www.streetworks.ca

The Sharp Foundation

Floyd Visser, Executive Director www.thesharpfoundation.com

Turning Point

Stacey Carmichael, Executive Director www.turningpoint-ca.org



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Getting
To Zero

[Valid as of September 2017]

1. AAWEAR

403-512-7387 www.awwear.org

2. ALPHA HOUSE

403-237-8341 www.alphahousecalgary.com

3. ARCHES

403-328-8186 www.lethbridgearches.com

4. CALGARY SEXUAL HEALTH

403-283-5580 ext.332 www.calgarysexualhealth.ca

5. HIV COMMUNITY LINK

Calgary 403-508-2500 www.hivcl.org

Brooks 403-376-6020 www.hivcl.org

Medicine Hat 403-527-5882 www.hivcl.org

6. HIV EDMONTON

780-488-5742 www.hivedmonton.com

7. HIV NORTH SOCIETY

Grand Prairie 780-538-3388 www.hivnorth.org

Peace River 780-624-2443 www.hivnorth.org

Fort McMurray 780-791-2291 www.hivnorth.org

8. HIV WEST YELLOWHEAD

Hinton 780-740-0066 www.hivwestyellowhead.com

Edson 780-712-2509 www.hivwestyellowhead.com

Jasper 780-712-2509 www.hivwestyellowhead.com

Whitecourt 780-712-2509 www.hivwestyellowhead.com

9. LIVING POSITIVE

780-424-2214 www.living-positive.net

10. SAFEWORKS 403-955-6570

www.albertahealthservices.ca

11. SHINING MOUNTAINS 403-346-9794 www.shiningmountainslcs.ca

12. STREETWORKS

780-423-3122 www.streetworks.ca

13. THE SHARP FOUNDATION

403-272-2912 www.thesharpfoundation.com

14. TURNING POINT

403-346-8858 www.turningpoint-ca.org



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ACCH Partners

Alberta Health and Wellness www.health.alberta.ca

Canadian AIDS Society (CAS) www.cdaids.ca

Canadian HIV/AIDS Legal Network www.aidslaw.ca

CATIE www.catie.ca

Canadian Treatment Action Council (CTAC) www.ctac.ca

Health Canada

www.canada.ca/en/health-canada.html

Interagency Coalition on AIDS and Development www.icad-cisd.com

Northern Alberta HIV Clinic www.albertahealthservices.ca

Public Health Agency of Canada www.canada.ca/en/public-health.html

Southern Alberta HIV Clinic www.albertahealthservices.ca

The Canadian Aborginal AIDS Network (CAAN) www.caan.ca



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Communications and Community Engagement

The Alberta Community Council on HIV (ACCH) developed a Communications Strategy: Policy and Procedure Manual as a framework for all communications within all operations. The policy establishes ACCH views on the purpose and importance of communication; responsibilities and roles in the communication process, target groups and engagement channels. The communications policy is complemented by a procedure communications platform, guidelines for visual identity, a manual for the visual identity, websites and social media guidelines, deliverables of the strategic planning summary along with implementation and evaluation techniques.

The communications platform is a foundation for everyone working with information and communications within the organization. It describes a long-term commitment and the main messages that should form the basis for the ACCH profile and image.

Within ACCH, a free and mutual exchange of information and documentation is of fundamental importance to new knowledge and as well as in the world around us.

The ACCH mission is to provide provincial leadership through its collective voice to bring about social change with respect to the human and social impacts of HIV and related issues.

With this, the ACCH partakes in identifying HIV and related issues at provincial and federal levels in which Alberta has a stake. The ACCH builds relationships to elevate awareness, influence policy and resource allocation in which people at risk and those living with HIV and related issues can achieve greater involvement, or meaningful involvement, in decisions affecting their lives.

By creating the communications strategy of policy and procedures, the ACCH has shown its branding key is communicating by listening and learning and educating to be its future success.

The test will be to keep the momentum going to ensure continuous improvement and continual review and revision of strategic planning documents, including the mission and vision statements and complete branding overhaul to become a vital component of the strategic planning process.

The ACCH needs to continue the dialogue begun with people living with HIV, members and stakeholders, in order to ensure that their needs and concerns are being addressed.

These strategies aim to be comprehensive, addressing both practical needs at the local level, and policy and planning needs at an Alberta-wide provincial level. Such an ongoing commitment will provide the ACCH with the necessary dedication to provide provincial leadership through collective action and a unified voice.





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Positive Voices Caucus

Developing a Foundation

Over the past 12 months, the Positive Voices Caucus's (PVC) primary focus has been establishing a strong foundation so that it can begin building upward and outward from a position of strength and readiness. In order to do this, the PVC worked alongside Calgary non-profit Propellus, a provincial leader in helping groups achieve success through developing manageable plans that help guide them to fulfill their missions and create positive impact in the communities they serve. Through our work with Propellus, with the support of the ACCH PVC Coordinator, the PVC developed the following over three face-to-face meetings:

- Vision Statement
- Mission Statement
- Core Values
- Terms of Reference
- Strategic Planning Documents

Building Networks and Capacity

A core element of the PVC's direction, as determined through the intensive process described above, is through connecting people living with HIV and providing meaningful opportunities for them to learn, build their capacity, and contribute to HIV-related work happening throughout the province. In line with this, the PVC completed the following activities over the past twelve months:

- Planned, executed, and evaluated the 2017 Positive Voices Conference
- Developed a PVC website and social media page
- Developed a funding proposal for a provincial positive speaker's bureau
- Grew caucus, with more diverse representation of PHAs

Providing a Representative Voice for PHAs through Community-Based Research and Advocacy

The PVC also reaffirmed the importance of its role in providing a representative voice to advocate on behalf of PHAs across the province. In order to do this the PVC completed the following activities over the past twelve months:

- Completed provincial PHA Needs Assessment
- Successfully worked with the ACCH to endorse the U=U Campaign
- Represented PHAs within the 2016-2020 STBBI Operational Strategy and Action Plan

We would like to thank the ACCH board, staff, and member organizations for supporting the PVC over the past year and look forward to collaborating in the future to achieve our shared goal of enhancing the health and wellbeing of PHAs throughout Alberta.





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Positive Voices Conference Feedback

The presenters from Propellus were knowledgeable, personable, and well organized. They were willing t o be vulnerable in including personal situations. I loved being given breaks that provided team building opportunities and play.

These conferences should in continue as we learn more about these diseases.

I met some totally awesome people from all over Alberta.

I really loved the conference. I enjoy meeting all the people and I learned a lot. Thank you.

Food was good and healthy - would have liked healthy snacks during break-times as well; would have liked opening ceremony to happen before they begin so that it sets the mood for the weekend: entertainment should start after dinner is finished so as not to divide people's attention; better pre-workshop screening so that the participants had the ability and willingness to b e leaders (many did not); more time to review documents provided in order to provide meaningful feedback.

Need handouts re: terminology (in difference between values and principles) before moving on to project.

Very good for Alberta PHAs.

A very big thank you to the organizers. The venue was excellent, very good food and very good environment. I wish to t hank the partners too and they were very knowledgeable with their stuff. I feel very empowered.

Attendees should be spoken with upon registration to make sure correct path is chosen for the individual.

We (I) need more knowledge.

Well done but we need to do more work to stop new infections."





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A Safer Circle Website

The website was designed prior to 2016-2017, however the website was under review this year for updates and redesign. The re-design was to be responsive to all platforms and operating systems and include the following new functions and options;

- 1. Cultural Competency Online Testing Tool
 - a. A testing tool for the member agencies to review their cultural competency
- 2. Aboriginal Online Testing Tool
 - a. A testing tool for Indigenous people to take so they can find service locations

The website will be complete with a new HTML 5 design, updated information, testing tools, and our promotional material and links.

Indigenous Women's Sexual Health Caucus (IWSHC)

The ANFCA and ACCH signed a Partnership Agreement in 2017. One joint venture is the creation of an Indigenous Women's Sexual Health Caucus (IWSHC). The caucus will focus on HIV, HCV, other STBBIs, Sexual Health and how it interacts in the lives of Indigenous Women in Alberta. The immediate goal of the caucus is tobring together Indigenous Women, stakeholders, and allies to identify relevant issues pertaining to Indigenous Women's sexual health and STBBIs, with a future goal of supporting community-based responses to these issues. The ACCH's role will focus on providing financial, administrative and organizational supports and services to the development and ongoing maintenance of the Indigenous Women's Sexual Health Caucus. Where as the ANFCA will be responsible for providing their knowledge and expertise in the areas of Indigenous cultural programming and equitable partnership development.

An introductory gathering was held on March 20-21, 2017, in Edmonton Alberta. Together the ANFCA and the ACCH fanned out the invitation to Indigenous women currently residing in Alberta that expressed their commitment and interest in the future of the IWSHC. A final selection of 20 women was made based on their interest, experience and region. The two-day gathering focused on making a connection amongst the women, explaining the purpose of a caucus, providing HIV introductory information, all guided by a Metis Elder.

The next steps of the caucus will focus on the development of a Terms of Reference. The Terms will be guided by a series of questions that the caucus will answer at their next meeting. Once the Terms of Reference are established the caucus will move forward on issues brought to them.





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Aboriginal Strategy Implementation Committee

The Aboriginal Strategy Implementation Committee (ASIC) met regularly in 2016-2017 to review and discuss the goals and recommendations from the 2014 Aboriginal HIV Strategy. Their work included a review of the ACCH members and their delivery of culturally relevant services to Indigenous populations, the re-visioning of the website www.asafercircle.com, and the establishing relationships with Indigenous provincial and local agencies.

The ACCH has in partnership with the Alberta Native Friendship Centre Association (ANFCA) a new Indigenous Women's Sexual Health Caucus. This initiative was launched in March 2017 with a small conference in Edmonton. Additionally, the ACCH signed a partnership agreement with the ANFCA in March 2017, refreshed the agreement with Shining Mountains Community Living Services, and consulted with the Metis Nation of Alberta regarding moving forward with the Aboriginal HIV Strategy. The conclusion of these discussions is the official hand over of the Aboriginal HIV Strategy to Shining Mountains Community Living Services, and the agreement that the ACCH will work as an ally to this work in Indigenous Communities.

For the ACCH moving forward, we are waiting to confirm further funding to continue the work with the ANFCA with the Indigenous Women's Sexual Health Caucus. It is our goal to present this Caucus to the ACCH board to become an official Caucus of the ACCH in 2017-2018.







ACCH Skills Building Conference: Becoming Allies in Indigenous Communities

The ACCH Skills Building Conference: Becoming Allies in Indigenous Communities was hosted by The Alberta Community Council on HIV (ACCH) as a forum to build ally relationships with Indigenous Agencies to enhance and create opportunities for Indigenous people to receive culturally relevant services and access to cultural support in the field of HIV, HCV, STBBI's and Sexual Health.

Goal

Build an increased understanding of delivering culturally appropriate and relevant services to Indigenous peoples in Alberta in non-Indigenous organizations. Building and reinforcing culturally appropriate connections for organizations and service users.

Objectives

- 1. Discuss what culturally appropriate and culturally relevant means in urban Indigenous communities in Alberta in the field of HIV, HCV, and other STBBI's.
- 2. To develop a critical and practical understanding of the challenges and successes in culturally appropriate and relevant service delivery.
- 3. Engage new networks to share wise practices and learn from community-based initiatives.
- 4. Provide a forum for participants to come together in a spirit of sharing and mutual support.
- 5. Provide culturally appropriate and culturally relevant discussion forums and capacity development for organizations that work with Indigenous people in the field of HIV, HCV and other STBBI's.

Outcomes

- 1. Participants implement change in their organization based on information received and the ACCH Aboriginal Strategy.
- 2. Participants assess their organizations delivery of culturally appropriate and relevant services.
- 3. Participants design a description for culturally relevant and appropriate service delivery that works for their organizations.
- 4. Organizations increase collaboration and networks within Alberta.

Continued next page,







ACCH Skills Building Conference: Becoming Allies in Indigenous Communities Continued

Keynote Speakers

Dr. James Makokis - Health Care versus Disease Care Maria Campbell - Defining Ally Partnerships Wil Campbell - Culturally Relevant Support Melissa Byers - Partnership Wise Practice Celeste Hayward - Trauma Informed Indigenous Approaches

Highlights and Takeaways

Fifty participants across Alberta from ASO's and Alberta Native Friendship Centres came togther for three beautiful days of sharing, learning & growth.

Elder Wil Campbell began the conference with an opening smudging ceremony as a way to create a cleansing smoke bath that was used to purify the body, aura, energy within the room and participants followed by a circle of introductions and sharing of personal stories related to work, life and emotions encapsulated within each participant from the help they provide to people related to services provided.

The teachings of speakers incorporated ceremony in a strong and vibrant format including life's circle of participants coming together in various ways; such as:

- A spirit of sharing and mutual support
- Becoming engaged and motivated to work together
- A sharing of responsibilities
- The knowledge helping each other is for the betterment of all Albertans
- To be culturally appropriate in service delivery for Indigenous peoples
- To provide networking abilities and future collaborations
- Strengthened relationships
- New relationships built
- Clear pathways marked forward





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Regular Members Meeting Report

The ACCH Regular Members face to face meeting took place on March 8, 2017 in Calgary, Alberta. The highlights included:

- Positive Voices update
- ACHF Steward update
- Aborginal Strategy Implementation Committee update
- Harm Reduction Committee update

Also included was a presentation on the ACCH Strategic Presentation which focuses and provides the ACCH with a 3-tier road map to achieve priorities, meet member needs and continue evolving. The information within encapsulated strengths and weaknesses and opportunities and threats amongst multiple strategic directions for services provided garnered with potential outcomes.

The Strategic Plan is a management tool for the ACCH with two purposes:

- 1. A record of the process and decisions reached through consultation and engagement with the Board, staff, members, partners and other key stakeholders; and
- 2. A reference guide for the strategic planning process.

The meeting concluded with a Memorandum of Partnership being signed between the ACCH and the Alberta Native Friendship Centres Association (ANFCA). This memorandum contains an understanding of the importance to ensure that services are provided to persons affected by HIV, HCV, and other STBBIs in an inclusive manner, and that clients are connected to appropriate and culturally relevant services, and to establish lines of communication and a formal working relationship in order to improve the delivery of services throughout the Province of Alberta. The ACCH and ANFCA will meet at least twice a year to review activities pursuant to this agreement and to discuss any issues that may have arisen in its respect.



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Alberta Bulk Harm Reduction Supplies Purchasing and Distribution Program

Starting in April 2012, ACCH began a Bulk Harm Reduction Supplies Purchasing and Distribution Program. The purpose of the program was to ensure all areas of the province had access to the Harm Reduction supplies needed to prevent the spread of HIV and other bloodborne pathogens for people who use injection drugs. The program has resulted in increased access to supplies in rural communities and a wider variety of supplies in urban centres. This program is provided free of charge to Harm Reduction programs in Alberta. We supply injection supplies to approved Harm Reduction programs, and safer sex supplies to all of our member groups. Detailed is information on the type of supplies, quantities distribution, and comparison of fiscal years.

Products	2014-2015	2015-2016	2016-2017
Adhesive and Dressing Alcohol Swabs Ascorbic Acid Sachets Citric Acid Sheets Condoms Condom Dispensers Cookers Filters Gloves Lip Balm Lubricants Needles and Syringes Sharps Containers Sterile Water Tourniquets	-	-	-
	1,294,800	2,564,200	2,707,600
	9,000	95,000	110,000
	17,000	25,000	-
	555,348	501,148	651,743
	-	-	2
	244,000	439,000	573,000
	697,500	732,500	1,050,000
	90	300	9,220
	500	1,400	1,450
	64,704	194,216	268,464
	2,913,800	3,850,800	4,494,623
	6,538	12,765	17,635
	754,000	1,177,000	1,167,000
	34,250	77,000	93,250

Naloxone Report

Item	2015-2016	2016-2017
Staff Trained	161	309
Community Members Trained	3,148	4,234
Candidates Trained	2,351	6,418
Hour of Training	1,729.57	2,029
Kits Dispensed	2,105	6,290
Kits Used	230	1492
Reversals	224	1088
Kits Lost	194	567
Kits Expired	2	30





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Looking Forward

STBBI Strategy / Collective Impact

For the past year Alberta Health Services (AHS) and multiple stakeholders, including the ACCH, have undertaken a STBBI Strategy Steering Committee. The outcome of this work, through many work stream committees, is to develop a Strategic Logical Framework. The STBBI Logical Framework goal is: Enhanced health and wellness of all Albertans by preventing, eradicating the stigma, and minimizing the impacts of STBBI. There are five purposes, and they are:

- 1. Increased Prevention of STBBI.
- 2. Improved early detection and diagnosis of STBBI.
- 3. Enhanced client-centred STBBI case and contact management.
- 4. Strengthened support and counselling services for those living with, or affected by, Hepatitis B, C, and/or HIV.
- 5. Raised awareness and reduced stigma for those living with, and affected, by STBBI.

Harm Reduction Community- Based Take Home Naloxone (CBTHN)

The CBTHN projects are knowledge hubs and work in partnership with Alberta Health Services to ensure the registered naloxone distribution sites are well educated and informed. The community organizations distribution sites provide a distinct perspective on training, through a grassroots lens in a non-medical environment. This training is built from the organizations experience working at the grassroots level in a collaborative environment. Alberta continues to experience high numbers of overdoses and deaths association with the illicit use of opioids. The rate of deaths resulting from an opioid overdose has increased since 2014. In 2014, 117 people died from an apparent opioid overdose, in 2015, this rate increased by 110%, to 257 people. In 2016, the apparent opioid drug overdose deaths increased to 343 people, a 33% increase. The Community Based Take Home Naloxone (CBTHN) project was introduced to eight communities in May 2015. Since this start, the numbers of naloxone kits and reported reversals have consistently increased from month to month. The ACCH will continue to facilitate the CBTHN project in eight towns/cities and their surrounding regions across Alberta with excepted enhancements to the project commencing in the fall of 2017.

Supervised Consumption Services Needs Assessment

Supervised consumption services (SCS) include at a minimum, safe and hygienic services provided for people at specified sites where persons may use pre-obtained, illicit drugs with supervision from trained staff. Current evidence shows that SCS can lead to fewer overdose-related deaths, lowered risk of infections like hepatitis C and HIV, less publicly discarded injection equipment, and increased provision of medical and social support to vulnerable individuals (e.g. detox and addiction treatment services). Seven project sites will be wrapping up their community needs assessments in September 2017. Exemption applications will be underway.

Revisions to Project Management Policies and Procedures

In accordance with the guidelines and bylaws of the ACCH Board, project management policies and procedures have been revised. This appropriate governance and control has been established to heighten communications and knowledge sharing between staff, members, partners, stakeholders and the public.











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www.acch.ca







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